



**Ace Ceramic Studio**

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www.aceceramicstudio.com

Doctor's Name \_\_\_\_\_

Phone \_\_\_\_\_

Patient (Last) \_\_\_\_\_ (First) \_\_\_\_\_

Due Date \_\_\_\_/\_\_\_\_/\_\_\_\_ Rx Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Patient Appointment Date \_\_\_\_/\_\_\_\_/\_\_\_\_ Time \_\_\_\_\_

Please print clearly

**Note: Deliveries will be made by 5:00 PM on the date requested**

- DIE TRIM
- WAX-UP
- METAL TRY-IN
- BISQUE
- FINISH

**RESTORATION TYPE**

**CASE DESIGN**

**PORCELAIN FUSED TO METAL**

- High Noble (White)\*
- High Noble (Yellow)
- Captek (Aztec)
- Semi-Precious
- Non-Precious

\*STANDARD UNLESS SPECIFIED OTHERWISE

**ALL CERAMICS**

- LAVA
- Procera
- Empress Crown
- e.max Inlay/Onlay
- Zirconia
- Composite
- Empress Veneer
- e.max Crown

**IMPLANTS CROWNS**

- Screw Retained
- Cemented

**TEMPORARIES**

- No Wire Reinforced
- No Reinforced

**CUSTOM ABUTMENT**

- Milled
- Cast
- Zirconia
- Titanium

**FULL CAST\***

- Inlay / Onlay / Crown
- Gold Post

\*HIGH NOBLE YELLOW CASTING ALLOY

**IF NO OCCLUSAL CLEARANCE**

- Metal Occlusal
- Reduction Coping
- Spot Opposing
- Please Call

**CIRCLE PONTIC DESIGN**



**BUCCAL MARGIN DESIGN**

- No Metal Collar
- 360 Metal Hairline \_\_\_\_\_mm
- Metal-Porcelain Junction Margin
- Porecelain Butt Margin (90° Shoulder REQ.)

**ANTERIOR DESIGN**



**PORCELAIN COVERAGE**

- Metal coping w/ Porcelain Coverage
- Full Porcelain Coverage
- Metal Occlusal Excluding Buccal Cusp
- Metal Occlusal Including Buccal Cusp

**PRESCRIPTION INSTRUCTIONS**

SEX:  MALE  FEMALE Age \_\_\_\_\_



- VITA-LUMIN
- VITA-3D
- CHROMOSCOPI
- BIOFORM
- OTHER \_\_\_\_\_

**ADDITIONAL INSTRUCTIONS**

CDT

CERTIFIED DENTAL TECHNICIAN

Dentist Signature Required: \_\_\_\_\_ License Number: \_\_\_\_\_

**ENCLOSED WITH CASE**

- Impression
- Bite Stick
- Face Bow
- Articulator
- Models
- Photos
- Opposing
- Other \_\_\_\_\_
- Bite
- Shade Guide
- Provisional Impression

We are not responsible for inventory not documented here

**FOR LAB USE ONLY**

## ADDITIONAL INSTRUCTIONS:

## Terms & Conditions

By submitting this form to Ace Ceramic Studio of Irvine, California and signing it the Dentist agrees to a contract for the sale and delivery of the custom manufactured Cases mentioned herein as "Case". The services and dental prosthetic cases provided by Ace Ceramic Studio of Irvine, California (herein referred to as "ACE CERAMIC STUDIO") are subject to the following terms and conditions:

1. ACE CERAMIC STUDIO warrants that the Case(s) shall be free of defects in materials and workmanship at the time of delivery. Except as expressly warranted herein, ACE CERAMIC STUDIO makes no representations or warranties that the Case(s) will be fit for a particular purpose or merchantability.
2. ACE CERAMIC STUDIO will include an invoice with each delivered case to you. Each invoice is payable within thirty (30) days. You may pay by this invoice or by the monthly statement that will be sent to you following the last day of the month. Payment is due immediately upon receipt of monthly statement by the payment terms outlined and signed by the dentist in the credit agreement form. The customer agrees to pay each delinquent balance per annum a service charge of 24% (2% per month) or the maximum permitted by law. The customer agrees to pay all reasonable attorney fees, collection costs and court costs incurred by ACE CERAMIC STUDIO and any of its affiliates in enforcing any of these terms and conditions. The customer agrees to these terms and conditions as stated on each printed ACE CERAMIC STUDIO statement, invoice and work authorization, ACE CERAMIC STUDIO accepts personal checks, cashier's checks, Visa and MasterCard.
3. In the event that any Case submitted by Dentist is cancelled for any reason before shipment, Dentist shall pay the reasonable value of all work performed prior to receipt by ACE CERAMIC STUDIO the notice of cancellation of order by ACE CERAMIC STUDIO.
4. Dentist has the right to inspect Case(s) prior to acceptance provided that notice of non-acceptance or non-conformance of the Case(s) shall be communicated to ACE CERAMIC STUDIO within a reasonable time (not to exceed 10 business days) after receipt by Dentist. Any action other than unequivocal notice of non-acceptance shall be deemed to be acceptance.
5. Notice by dentist of a non-conforming Case shall include a specific and detailed statement of the reason for rejection. Laboratory shall be given the opportunity to correct the defect or to replace the Case(s) (at ACE CERAMIC STUDIO's sole discretion) with a conforming Case(s), within a reasonable time and at the ACE CERAMIC STUDIO cost \*(restrictions apply). Where the cause of the non-conforming Case(s) cannot be clearly and reasonably identified as due to either the fault of Laboratory or Dentist, the cost of remaking the Case(s) shall be borne equally by the parties hereto.
6. Should ACE CERAMIC STUDIO fail to provide a conforming Case(s) in a reasonable time, Dentist's remedy is limited to the return of all original items submitted to ACE CERAMIC STUDIO and repayment of the contract price.
7. Where Dentist requests re-manufacture or repair of the Case(s), Dentist shall resubmit all originals to ACE CERAMIC STUDIO including but not limited to original impressions, models and restoration(s).
8. Dentist must thoroughly and carefully disinfect all materials used in the mouth before sending them to the Laboratory and again when returned from ACE CERAMIC STUDIO before placement in patient's mouth.
9. Case(s) will be shipped by F.O.B by common carrier, unless parties agree to other arrangements before the date of shipment. ACE CERAMIC STUDIO shall bear the expense of transporting Case(s) from the dental office to the laboratory. Thereafter Dentist shall bear the expense of transporting Case(s) back to the dental office.
10. Any controversy or claim arising out of or relating to this contract or the breach thereof shall be settled by arbitration to be held in Irvine, California, in accordance with the Rules of the American Arbitration Association. A judgment upon the award rendered by the arbitrator(s) may be entered in any Court having jurisdiction thereof. The arbitrator(s) will be selected from a panel of persons having experience with and knowledge of dentistry and dental technology. The language of the arbitration shall be English.
11. This agreement shall be construed, interpreted and enforced under the laws of the State of California with the same force and effect as if fully executed and to be fully performed therein. Dentist and ACE CERAMIC STUDIO agree that the proper jurisdiction of any dispute hereunder shall be in the State of California.
12. If any provision of this Agreement is held invalid, unenforceable or void by a court or competent jurisdiction, such circumstances shall not affect the validity of any of the remaining provisions of this Agreement.
13. ACE CERAMIC STUDIO has not made any representation, warranty, covenant or guarantee of any nature whatsoever, express or implied, in connection with or relating to the Case(s) or services to be performed hereunder except as expressly set forth herein. This agreement cannot be modified except by a written instrument signed by ACE CERAMIC STUDIO.

### \*WHAT IS NOT COVERED?

- Cases where a reduction coping is required
- Cost incurred for removal or reinsertion
- Cases where failure occurs due to debonding or poor occlusion
- Replacement restoration(s) or appliance(s) where no defect in material or workmanship is documented
- Incidental or consequential damages, including inconvenience, lost wages, or pain and suffering

## In-Lab Working Days

Please allow for full working time on each type of Case In-Lab. Combination cases including different types of restorations or appliances will require full working time for each Case selected. Working times do not include Weekends or Holidays. We do not count the day we receive the case as a working day in the laboratory. Rush Services available on most Case(s) for an extra charge but must be pre-scheduled with ACE CERAMIC STUDIO Lab Manager. To pre-schedule your rush case, please call ACE CERAMIC STUDIO Lab Manager.

## Rush Service

Cases required within 7 In-Lab days are subject to additional surcharge. The charges for rush case service are as follow:

1 Day = 50%      3 Days = 30%      5 Days = 10%  
2 Days = 40%      4 Days = 20%      6 Days = 5%

## Billing Questions

If you should have any questions concerning your billing, please contact ACE CERAMIC STUDIO Customer Service.

	1 Unit	3+ Units
Porcelain Fused to Metal	7 Days	10 Days
Full Metal Restoration	7 Days	10 Days
IPS Empress & e.max	7 Days	10 Days
Lava	9 Days	12 Days
Zirconia	9 Days	12 Days
Inlay/Onlay	7 Days	10 Days
Implant	9 Days	12 Days